



## Frequently Asked Questions about the MassDEP Private Wells PFAS Sampling Program

### Introduction

This fact sheet provides answers to questions about MassDEP's free sampling and analysis program for per- and polyfluoroalkyl substances (PFAS) in private drinking water wells. The [MassDEP Fact Sheet - PFAS in Drinking Water: Questions and Answers for Consumers](#) describes the sources of PFAS compounds, health effects, and MassDEP recommendations to reduce consumer exposure. The [Per- and Polyfluoroalkyl Substances \(PFAS\) in Private Well Drinking Water Supplies FAQ](#) describes what private well owners need to know about the possibility of PFAS in well water.

### 1. What are PFAS and why are they a concern?

PFAS are a group of man-made chemicals used in a variety of consumer products and industries throughout the world. PFAS have been used in some firefighting foams, a number of industrial processes, and to make materials that are resistant to water, grease and stains for use in carpets, clothing, fabrics for furniture, paper packaging for food, cookware, leather goods, ski waxes, and more. Because these chemicals have been used in many consumer products over the past 50 years, most people have been exposed to them.

PFAS have been found to seep into surface soils, groundwater and surface water, and thereby contaminate drinking water. PFAS exposures have been linked to a variety of health risks, particularly in people who are immune-compromised, women who are pregnant or nursing, and in infants. On October 2, 2020, MassDEP published its PFAS public drinking water standard of 20 nanograms per liter (ng/L) (or parts per trillion [ppt]) – individually or for the sum of the concentrations of six specific PFAS compounds: perfluorooctane sulfonic acid (PFOS); perfluorooctanoic acid (PFOA); perfluorohexane sulfonic acid (PFHxS); perfluorononanoic acid (PFNA); perfluoroheptanoic acid (PFHpA); and perfluorodecanoic acid (PFDA). MassDEP abbreviates this set of six PFAS substances as “PFAS6.” This drinking water standard was established by MassDEP to be protective against adverse health effects for all people consuming the water. For information on the PFAS6 drinking water standard see: [310 CMR 22.00: The Massachusetts Drinking Water Regulations](#).

### 2. What are some of the reasons I might test my private well for PFAS?

If your well is located near potential sources of PFAS or near other water supplies where PFAS has been detected, you may consider sampling your well water. Potential sources of PFAS in groundwater may include airfields where firefighting foams were used, firefighting training areas, certain manufacturing facilities, and some waste disposal sites. Because PFAS have been widely used in consumer products, septic systems and landfills may also be sources of PFAS in groundwater. You may wish to sample your well even without knowledge of specific potential sources of PFAS contamination, because many potential sources of PFAS have yet to be identified.

**This information is available in alternate format. Contact Michelle Waters-Ekanem, Director of Diversity/Civil Rights at 617-292-5751.  
TTY# MassRelay Service 1-800-439-2370  
MassDEP Website: [www.mass.gov/dep](http://www.mass.gov/dep)**

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### 3. What is the MassDEP Private Wells PFAS Sampling Program?

MassDEP will be conducting PFAS testing for a limited number of private wells, focusing on the 81 Massachusetts towns where 60% or more of residents are served by private wells. Private wells are regulated by local Boards of Health, which are overseen by the Massachusetts Department of Public Health. MassDEP will work with these entities, other local partners, and MassDEP’s contractor, the University of Massachusetts (UMass), to select and provide for free sampling of selected private wells. An estimated 40 wells will be selected within each of the 81 towns based on priorities including geographic distribution throughout the town, proximity to potential sources of PFAS, and available funding. Should fewer than 20 of the selected well owners opt to participate in the program, other private well owners will be invited to apply and will be selected on a first-come, first-served basis. The 81 Massachusetts towns in which 60% or more of residents are served by private wells are:

ALFORD
AQUINNAH
ASHBY
ASHFIELD
BECKET
BELCHERTOWN
BERKLEY
BERLIN
BOLTON
BOXFORD
BRIMFIELD
BUCKLAND
CARLISLE
CARVER
CHARLEMONT
CHARLTON
CHESTERFIELD
CLARKSBURG
COLRAIN
CONWAY
DOVER
DUNSTABLE
ERVING
FLORIDA
FREETOWN
GOSHEN
GRANBY

GRANVILLE
HAMPDEN
HARVARD
HAWLEY
HEATH
HOLLAND
HUBBARDSTON
LAKEVILLE
LEVERETT
LEYDEN
MENDON
MIDDLEFIELD
MILLVILLE
MONTEREY
MONTGOMERY
MOUNT WASHINGTON
NEW ASHFORD
NEW BRAINTREE
NEW MARLBOROUGH
NEW SALEM
NEWBURY
OAKHAM
OTIS
PELHAM
PERU
PETERSHAM
PHILLIPSTON

PLAINFIELD
PLYMPTON
PRINCETON
REHOBOTH
RICHMOND
ROCHESTER
ROWE
ROYALSTON
SANDISFIELD
SAVOY
SHELBURNE
SHERBORN
SHUTESBURY
STOW
SUTTON
TOLLAND
TRURO
TYNGSBOROUGH
TYRINGHAM
WALES
WARWICK
WASHINGTON
WENDELL
WEST TISBURY
WESTHAMPTON
WESTPORT
WINDSOR

#### **4. If a well is not selected for the program, are there other resources available?**

MassDEP will provide technical assistance information on PFAS for all private well owners as part of its private well guidance and outreach program that will engage Boards of Health and other local partners. There are many resources already available for private well owners listed below, and the UMass Technical Assistance Providers are available to answer questions at [pfas-testing@umass.edu](mailto:pfas-testing@umass.edu). The Rural Community Assistance Program (RCAP) is also available to provide technical assistance to private well owners. Contact RCAP at <https://www.rcapsolutions.org/contact/>.

#### **5. How does a private well owner sign up for PFAS sampling?**

If a private well owner receives an invitation for the program, they visit <https://dwp-pfas.madwpdep.org/> to apply. Once a homeowner has applied and been selected, they will be contacted by MassDEP's UMass contractor by email or other appropriate methods, asking them to confirm their contact information. UMass will respond within two weeks of receipt of a confirmed email address.

#### **6. Who collects the water samples for the MassDEP Private Wells PFAS Sampling Program?**

The private well owner will be responsible for collecting the water samples, so there is no requirement to provide access to your home. MassDEP UMass contractors and the labs will provide clear, simple instructions to the private well owners on how to collect samples. A training video available at <https://www.youtube.com/watch?v=zrwhwSI-R9M> demonstrates how to collect drinking water samples for PFAS. MassDEP UMass contractors are also available at [pfas-testing@umass.edu](mailto:pfas-testing@umass.edu) to guide you through sample collection and to answer any questions.

#### **7. How does the selected private well owner get the water sample bottles for PFAS sampling?**

Once the private well owner has been accepted for free PFAS lab analyses:

- 1) The MassDEP Drinking Water Program or the UMass contractor will contact the private well owner to verify their information, including mailing address, and arrange for a sample collection timeframe.
- 2) The MassDEP Contracted Laboratory will send a sampling kit to the private well owner containing instructions, a Chain-of-Custody form, and sample bottles. Return postage will be included.

Note: MassDEP has contracted with five labs to provide the free analysis for PFAS. Your contacts for any questions regarding the status of your free PFAS sampling will be:

- The UMass contractor Technical Assistance Providers at [pfas-testing@umass.edu](mailto:pfas-testing@umass.edu).
- The MassDEP Drinking Water Program at [program.director-dwp@mass.gov](mailto:program.director-dwp@mass.gov) using the subject "Private Well PFAS Sampling Program."

#### **8. How are the selected private well owners informed of the PFAS water sampling results?**

After performing a quality control check and accepting the PFAS laboratory testing results, the UMass contractor will email a copy of the lab report to the private well owner with a cover letter including recommended actions, if needed. The local board of health and MassDEP will be copied on the email. The private well owner may contact the MassDEP/UMass Contractor at [pfas-testing@umass.edu](mailto:pfas-testing@umass.edu) with any questions regarding the lab report.

### **9. Will MassDEP collect any additional samples after the initial samples?**

If the lab results of the first sample indicate that any of the six PFAS are detected in the water, MassDEP may request that you collect one or more additional samples to confirm the result and to help identify any potential sources of PFAS contamination. The confirmatory samples are part of the free analyses; you will be contacted and provided with a confirmation sampling kit.

### **10. What will happen if PFAS is confirmed to be present in a private well?**

The owner of a private well is generally responsible for ensuring the quality of the drinking water. MassDEP and its UMass contractor can provide technical assistance on ways to reduce exposure to PFAS in drinking water, including the use of bottled water and installation of treatment systems.

### **11. What will happen if PFAS in the well water is confirmed at an elevated level?**

MassDEP and the UMass contractor provide technical assistance on any recommended steps to take based on the PFAS results. A PFAS6 result of 20 ppt or above is a reportable concentration under Massachusetts Regulation 310 CMR 40.0000, the [Massachusetts Contingency Plan](#). The MassDEP Bureau of Waste Site Cleanup (BWSC) will receive copies of all private well PFAS lab results for waste site notification and cleanup requirements. MassDEP BWSC will follow-up with the well owner to ensure that private wells with detections higher than 90 ppt (i.e., Imminent Hazards under the regulations) are addressed in a timely manner. The document “[Private Wells PFAS Sampling Program 21E QA](#)” provides more information on what actions MassDEP BWSC may take, depending on the level of PFAS detected in your well (below 20 ppt, from 20 to 90 ppt, or 90 ppt and greater).

### **12. Will the laboratory results of the PFAS testing of selected private wells be made public?**

Lab results of all PFAS tests will be provided to the private well owner and MassDEP. In addition, a copy of all results will be provided to the appropriate local board of health. Individual private well owner results will not be automatically provided to the public. Anonymized results with no individual owner information will be used by MassDEP to develop PFAS characterization maps. However, records of laboratory results of PFAS testing are considered public documents and therefore may be made publicly available as per the Massachusetts Public Records Law.

### **13. Are public water supplies also testing for PFAS?**

Yes, under the recently revised MassDEP regulations all public water supplies must test for PFAS. The Baker-Polito Administration secured funding in two supplemental budgets adopted by the Massachusetts Legislature to provide free PFAS analyses for both private wells and public water supplies across the Commonwealth. Information on the free PFAS lab analyses program for public water systems is available in the links below. The information collected from both selected private wells and public water supplies will be used to characterize PFAS levels in the groundwater and surface water of the Commonwealth and inform MassDEP’s strategy for treatment and mitigation of this emerging contaminant.

### **14. Who can I contact for information or technical assistance on free PFAS samples?**

Send an email with your questions to [pfas-testing@umass.edu](mailto:pfas-testing@umass.edu) or to [Program.director-DWP@mass.gov](mailto:Program.director-DWP@mass.gov) with the Subject: “Private Well PFAS Sampling Program.”

For more information, visit:

MassDEP Factsheet on PFAS for Consumers <https://www.mass.gov/info-details/per-and-polyfluoroalkyl-substances-pfas>

MassDEP Factsheet - PFAS in Private Wells  
<https://www.mass.gov/info-details/per-and-polyfluoroalkyl-substances-pfas-in-private-well-drinking-water-supplies-faq>

Massachusetts Department of Public Health Factsheet on PFAS <https://www.mass.gov/service-details/per-and-polyfluoroalkyl-substances-pfas-in-drinking-water>

Be Well Informed <https://www.mass.gov/service-details/understanding-my-laboratory-results>

MassDEP Private Well webpage: <https://www.mass.gov/private-wells>

***THIS DOCUMENT CONTAINS IMPORTANT INFORMATION. HAVE SOMEONE TRANSLATE IT FOR YOU OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.***

If you need this document translated, please contact MassDEP's Diversity Director, Michelle Waters-Ekanem, Diversity Director/Civil Rights: 617-292-5751 TTY# MassRelay Service 1-800-439-2370. You may also contact the Drinking Water Program at [program.director-dwp@mass.gov](mailto:program.director-dwp@mass.gov) .